PATRICK L. MASON
410 Dove Drive
Victoria, Texas 77905
(361) 782-8236
Email: patrickm@suddenlink.net

Objective

Seeking a position as a college instructor that will allow me to utilize my numerous years of teaching as well as electronics experience

Experience

Victoria College
2012-present
Instructor for Instrumentation/Electronics Department

Victoria Office Equipment, Victoria, Texas
2005-2011
Service Technician covering ten counties

- Troubleshoot, diagnose and repair analog and digital copiers as well as fax machines
- Responsible for the installation, set-up and customer training of new copiers
- Communicate extensive diagnostic issues with manufacturer representative in order to provide a resolution
- Install necessary firmware updates
- Maintain parts inventory

Mr. Appliance, Ganado, Texas
2004-2005
Appliance Service Technician

- Trouble shoot, diagnose and repair multiple types of household appliances.
- Install new appliances
- Invoice and collect payment from customer

Superior Staffing Services, El Segundo, California
2003-2004
Service Technician (interim position)

- Responsibilities included servicing and maintaining Xerox copiers.

South Tech Copier Service, Alice, Texas
1998-2003
Area Manager/Service Technician for ten territories

- Responsibilities include management of multiple service technicians
- Hiring and training of new personnel as well as other human resources related functions.
- Assisted in the implementation of policies which increased productivity and provided improved inventory control.

- Required technical skill in the trouble-shooting and repair of multiple types of Xerox copiers.

Professional Skills:

- Adjunct Instructor for 13 years demonstrating the ability to teach and relate to students.
- Knowledge of instruction of multiple courses related to the field of instrumentation and electronics.
- Proven technical experience in the electronics related field of copier maintenance/repair.
- Experience in the field of appliance repair

Other Skills:

- Excellent presentation, communication and organization skills
- Strong managerial skills
- Computer Skills including Windows Office, Blackboard, Internet and email
- Extensive customer service experience

Education

- Victoria College Associate Degree in Instrumentation/Electronics
  Victoria, Texas

- Certification courses taken in the repair and maintenance of copiers

- Manzano High School Diploma
  Albuquerque, New Mexico