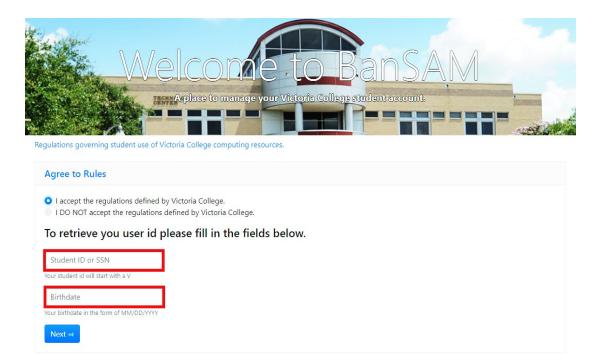# Pirate Portal Login

How to retrieve username and password for first time users.
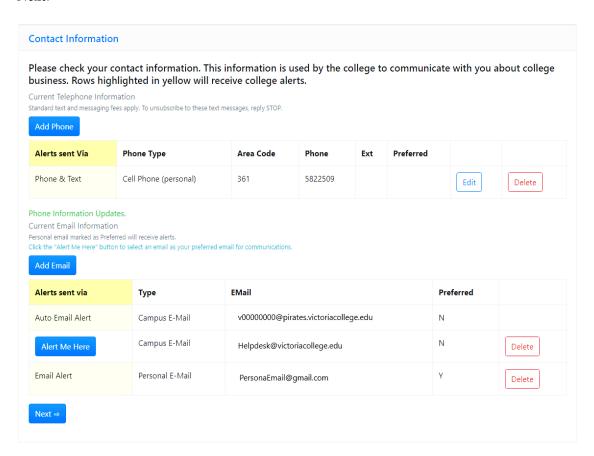
1. Go to: https://helpdesk.victoriacollege.edu/bansam2/agree. **Agree to Rules** and fill out the **Student ID or SSN and Birthdate fields** then click **Next**.

2. **Opt in or out** of notifications on the **Alerts and Notifications** windows then click **Next**.

Alerts and Notifications

Click view the VC Web Privacy Policy

Victoria College General Text Messages

Victoria College periodically sends information to students regarding registration, admissions, financial aid, and payments via text message. Employees may also periodically receive important VC information via text message.

🔘 I authorize Victoria College to send me general text messages.
⚪ Do NOT send me general text messages.

Victoria College Emergency Alerts

At Victoria College, the safety of our students and employees is a top priority. Victoria College's Emergency Alert System is used to communicate with students and employees regarding emergencies and campus closures. In order to receive emergency alerts, it is important to keep your contact information and alert preferences updated.

Click here to learn more about VC's Emergency Alert System.

☐ I do NOT want to receive emergency alerts from Victoria College.

Alert Locations : VC students and employees automatically receive emergency alerts for all locations. If you do not want to receive alerts for a specific location(s), uncheck the appropriate box(es) below. Your alert preferences should be renewed annually as they are automatically reset August 1 each year in accordance with Texas House Bill 2758.

☐ Receive Port Lavaca alerts

☐ Receive Gonzales Center alerts

☐ Receive Cuero alerts

☐ Receive Hallettsville alerts

☑ Receive Main Campus alerts

☐ Receive Emerging Technology Complex alerts

[Next ⇒]

3. **Verify and update** your contact information on the **Contact Information** window then click **Next**.

4. **Take note of login credentials** on the **User Information** window and close the browser when finished.